

December 12, 2022

Dear Metabolic Community,

As we've shared over the last several months, Nutricia has been facing unprecedented challenges with suppliers making it difficult to obtain a critical ingredient (specifically a particular fat blend) and some packaging materials. Those challenges are impacting our ability to produce certain PhenylAde brand products for PKU.

Below is an update on our metabolic product supply. While a large part of our PhenylAde portfolio and the vast majority of our other PKU and non-PKU formulas are currently available, we are temporarily unable to produce more **PhenylAde Essential** or **PhenylAde GMP Drink Mix** beyond what is noted in the table below.

We continue to work non-stop on resolving the issue and are confident of being able to come to a resolution soon.

Should you have any questions, please contact our Customer Service or Nutrition Services teams at 1-800-365-7354 (Mo-Fri 8:30 am—6 pm ET).

Sincerely,

Your Nutricia Metabolics Team





Update on Nutricia Metabolics Product Availability for the U.S. (12/12/2022)

Please note that some distributors might have your product available even if our Nutricia warehouse is out of stock. Check with your pharmacy or DME. We suggest making sure that you have a prescription for either cans or pouches if a product is available in both formats – this will give you more flexibility should one pack format not be available.

Products in Stock

- All non-PKU products are in stock unless otherwise noted in the yellow section below.
- PKU Periflex Early Years (90164)
- PKU Periflex Junior Plus All flavors (89474, 89476, 89477 & 89478)
- PKU Periflex Advance Unflavored (49835)
- PhenylAde GMP Drink Mix Vanilla Cans (114098) *
- PhenylAde GMP READY Plain (139686)
- PhenylAde GMP ULTRA Lemonade (160058) & Vanilla (160056)
- PhenylAde GMP Mix-In Cans (135426) & Pouches (116130)
- PhenylAde 60 Drink Mix Unflavored Cans (119852); Vanilla Cans (119853) & Vanilla Pouches (119854)
- PhenylAde MTE AA Blend Cans (120448)
- PKU Maxamum Both flavors (175747 & 175748)
- PKU Lophlex LQ All flavors (86021, 86051 & 86055)
- PKU Lophlex Powder Both flavors (49417 & 49418)
- Phlexy-10 Drink Mix Both flavors (49161 & 49257)
- Phlexy-10 Tablets (49300)

Products Expected Back in Stock Soon

- Periflex Advance Orange (49837)
- PKU Periflex LQ Berry Crème (113358) & Orange Crème (113359)
- PhenylAde GMP Drink Mix Plain Cans (182486) *
- PhenylAde 40 Drink Mix Citrus (119866) * & Unflavored (119863) *
- PhenylAde PheBLOC LNAA Powder (123567)
- PhenylAde Amino Acid Blend Cans (127422)
- TYR Lophlex GMP Mix-In (135757)
- Duocal (49828) & Liquigen (169221): We are filling backorders as product becomes available

*No further productions until supply challenge resolved.

Products – Out of Stock – No timeline yet for return

- PhenylAde Essential All Flavors, Cans (119868, 119869, 119870, 119871 & 119879) & Pouches (119856, 119857, 119858, 119859 & 119861)
- PhenylAde PheBLOC LNAA Tablets (123527)