



October 19, 2022

Dear Metabolic Community,

In our last formula supply update, we shared our challenges with a couple of outside suppliers securing critical ingredients & materials and that those challenges might impact our ability to produce several popular **PhenylAde**[®] brand products for PKU. Since our last communication, we have been working tirelessly to prevent a long-term out-of-stock situation on several of our products. Though the issues are not yet fully resolved, we have improved our stock situation somewhat and continue to look for ways to further improve the outlook for supply.

Throughout this situation, we have been committed to providing full transparency. We are continually working to improve our communications and provide updates so that you can make the best decisions with your healthcare provider about your care.

Below is an update on our metabolic product supply and planning. The good news is several products that are currently out of stock will be available shortly. A few **PhenylAde** products remain at risk of short supply for now while we continue to try to resolve the supply issue. We also suggest making sure that you have a prescription for either *cans or pouches* if a product is available in both formats.

Explanation of “Out of Stock”

When we label an item as “out of stock,” that means that our Nutricia warehouse does not have any additional product. However, oftentimes distributors will have product available longer, so we advise you to check with your pharmacy or DME. Please note, once we have product *back* in stock, it may take additional time for you to obtain product through a supplier due to shipping time from Nutricia to distributors.

Please contact our Customer Service or Nutrition Services teams at 1-800-365-7354 (Mo-Fri 8:30 am–6 pm ET) if you have any questions.

Sincerely,

Your Nutricia Metabolics Team



Update on Nutricia Metabolics Product Availability for the U.S. (10/19/2022)

PhenylAde Products in Stock

ALL OTHER NUTRICIA METABOLIC FORMULAS ARE CURRENTLY IN STOCK UNLESS OTHERWISE NOTED

- PhenylAde GMP Drink Mix – Vanilla (Cans) *see below for more information
- PhenylAde GMP ULTRA – Vanilla * see below for more information
- PhenylAde 60 Drink Mix – Unflavored (Cans)
- PhenylAde AA Blend (Cans & Pouches)
- PhenylAde MTE AA Blend (Cans & Pouches)
- PhenylAde Essential – Orange (Pouches) * see below for more information

Products Expected Back in Stock within 30 days

- PhenylAde GMP Drink Mix – Plain (Cans) * see below for more information
- PhenylAde GMP Mix-In – (Cans & Pouches)
- PhenylAde GMP READY – Plain
- PhenylAde GMP ULTRA - Lemonade
- PhenylAde 60 Drink Mix – Vanilla (Cans & Pouches), Unflavored (Pouches)
- PhenylAde 40 Drink Mix – Citrus/Unflavored * see below for more information
- PhenylAde PheBLOC LNAA – Powder
- PKU Periflex LQ Berry Creme
- TYR Lophlex GMP Mix-In
- Duocal & Liquigen: We are filling backorders as product becomes available

Products – Out of Stock – No timeline yet for return

- PhenylAde Essential – Can & Pouches * see below for more information
- PhenylAde PheBLOC LNAA - Tablets

*NOTE:

- Based on current usage, we expect to have enough stock of *PhenylAde GMP Drink Mix (cans)*, *PhenylAde Essential Orange (pouches)* and *PhenylAde 40* to provide formula for approximately 3-5 months. We will be fulfilling current *PhenylAde Essential Vanilla (can only)* backorders.
- Currently, we are unable to plan additional productions of the noted products until we resolve our supply issue. Please know that we are working as hard as possible and are committed to providing you with regular updates on our progress.

