



Enhancing Lives Together
A Nestlé Health Science Company

Dear Friends of Vitaflo™,

Vitaflo continues to monitor the status of the ongoing metabolic formula supply interruption in the US, and we are aware of the recent announcement of numerous PKU products impacted by ingredient supply shortages.

We want to give you an update on supply status of Vitaflo formulas and what we are doing to support the community during this time.

The **Vitaflo** team is prepared to serve those in the metabolic community who need to find other suitable formula options:

- **We continue to offer the full array of Vitaflo formulas.** Currently, **Vitaflo** is not facing or anticipating ingredient supply challenges. We have reviewed our product stock levels and have increased them.
- We are working closely with our supply chain to meet the increased demand for formula in the US for individuals with PKU and the larger Inherited Metabolic Disease community.
- We are sampling all **Vitaflo** products except for PKU trio Unflavored which will be available early October.
- In response to the recent PKU product supply shortage, we have created a list of **Vitaflo** alternative formulas for individuals with PKU. This list will be provided to metabolic dietitians who can help you decide which formula options are right for you.

To contact **Vitaflo** customer service Monday-Friday, 9 am to 5 pm ET, please call or email at:

- Tel: [1-888-848-2356](tel:1-888-848-2356)
- Email: customerservice@vitaflousa.com

To learn more about our range of products, please visit: VitafloUSA.com

You may also go directly to our online sample request form by clicking [here](#). Be sure to check with your healthcare provider before making any changes to your diet.

Yours in good health,

The Vitaflo Team