



May 25, 2022

## Metabolic Product Options from Nutricia: Update on US Product Availability May 25, 2022

Dear Metabolic Community,

We are pleased to report that our supply situation for metabolic products has improved tremendously, and we would like to give you an update on product availability. As you know, higher demand and delays in obtaining supplies for our metabolic products had created a temporary short supply situation.

- Rest assured that our **metabolic infant formula supply** has been and continues to be **secure**.
- For the majority of our PKU products, we are or will be back in stock by early June, including our **PhenylAde Essential** products. Even more products will be back by mid-June.
- **PhenylAde GMP Drink Mix Vanilla, PhenylAde GMP Mix In, PhenylAde Essential Unflavored, PhenylAde 60 Vanilla and PhenylAde Amino Acid Blend**: Please order *cans* (rather than pouches), as we are focusing our production resources on cans.
- For our **non-PKU products**, we offer formulas for all age groups. We are expecting increased availability in early and mid-June as well for products that are currently in short supply.

Please speak to your healthcare provider if you cannot access your Nutricia metabolic product.

We are doing everything within our power to support you— together, we can continue to master this crisis. If you have questions about your order, please contact our Customer Service team ([MetaCustomerCare@nutricia.com](mailto:MetaCustomerCare@nutricia.com)). If you have product questions, you can reach our Medical Affairs team at [NutritionServices@nutricia.com](mailto:NutritionServices@nutricia.com). Both teams can also be reached via phone at 1-800-365-7354.

With warm regards,

*Your Nutricia Metabolics Team*