



VitaFlo USA, LLC. • 1007 US Highway 202/206 • Building JR-2 • Bridgewater, NJ 08807
Tel: 1 888 VITAFLO • Fax: 631 693 2002
www.VitaFloUSA.com

Dear Friends of VitaFlo,

We understand the extended supply interruption of metabolic formulas is stressful for you and we appreciate the challenges in switching to suitable alternative options due to taste differences or available supply. We want to assure you that the VitaFlo team is here to support you by offering the full range of [VitaFlo formulas](#) with exceptional and personal customer service. VitaFlo has many metabolic formula options in powder and ready-to-drink form, in a variety of flavors, to support your unique nutrition and lifestyle needs. Here are some of the steps we are taking to help support the metabolic community:

- We have increased stock of certain products and are working closely with our supply chain to adjust based on demand
- We continue to sample products* to help you and your dietitian find the best option to suit your lifestyle needs and preferences
- Territory managers will be offering sampling on clinic days or during upcoming events (camps, walks etc.) as permitted by your local metabolic clinic
- Our team at [formula4success](#) is here to support with product access

**Certain products might be unavailable to sample while we build up our inventory*

Please talk with your metabolic team about which VitaFlo products may be suitable options for you. You may also go directly to our online sample request form by clicking [here](#) (USA) | [here](#) (Canada).

To contact VitaFlo customer services Monday-Friday, 9 am to 5 pm ET, please call or email at:

- Tel: 1-888-848-2356
- Email: customerservice@vitaflousa.com

The VitaFlo North America Team