

April 20, 2022

INFORMATION FROM NUTRICIA REGARDING CURRENT AVAILABILITY OF METABOLIC PRODUCTS

Dear Metabolic Community,

As you may be aware, the Abbott Nutrition extended supply interruption has created a difficult situation for many patients and healthcare providers. We understand the current supply challenge with Nutricia metabolic formulas may be affecting you and your family. Please be assured that we are doing everything within our power to support you.

Some of our metabolic products are <u>temporarily</u> in short supply due to higher demand and delays in obtaining some of our essential supplies. Please know that we are working around the clock to increase manufacturing capacity to support your metabolic product needs. This is especially true for our **Complex MSD, GlutarAde and PhenylAde** products where we expect to have **ample supply in** *May*. We will let you know more as soon as we have confirmed back-in-stock dates.

If you cannot access your metabolic formula, please work with your healthcare professional to find product alternatives.

Thank you for your patience and understanding during this difficult time. Together we can get through this. If you have any product questions, we can be reached at NutritionServices@nutricia.com or call 1-800-365-7354 (8:30 am – 5:00 pm ET).

Sincerely, Your Nutricia Metabolics Team

